

SECTION 1 - INSTRUCTIONS TO TENDERERS

3. ELIGIBILITY

3.1 The following are not eligible to participate in this Invitation to Tender:

3.1.1 any company or firms that is currently debarred from participating in Government tenders; and

3.1.2 any company or firms who has a receiver, administrator, judicial manager or similar officer appointed over all or any part of its assets or undertaking.

3.1.3 any company or firms who has not enter any information in Business Reporting portal as required in LBD Policy Framework for ICT Industry. Tenderers shall register and report about own companies' information to Business Reporting (BR) Portal at address <http://business.gov.bn/SitePages/OBR.aspx> before participating in this tender.

3.2 If a Tender is submitted without explicitly mentioning that the Tenderer is currently debarred or is under any of the situations described in **Clause 3.1**, the Government shall treat the submission of the Tender as an express continuing declaration by the Tenderer that the Tenderer is eligible to participate in this Invitation To Tender and, if such a declaration is discovered to be false, the Government shall be entitled to disqualify the Tenderer or to rescind any contracts entered into pursuant to such a Tender, without the Government being liable therefor in damages or compensation.

3.3 Tenderers are required to submit their Company's Certificate of Incorporation or Firm's Certificate of Registration, as applicable, with their Tender.

3.4 Tenderers shall adhere to below companies requirement for participating this project:

3.4.1 Size of Business: **"Medium and Large"**

3.4.2 Type of Business: **"Limited Companies, Foreign Registered Company"**

3.5 Tenderers participating this project shall adhere to the **"Highly Specialised" Quadrant** as define in LBD Policy Framework for ICT Industry. Tenderers shall define and acknowledge the companies' requirement as per **Clause 3.4** during tender submission and adhere to the LBD target of **"50"**% on local skilled workforce by end of contract term. More information on this policy can be viewed at www.me.gov.bn/SitePages/LBD%20Policy%20Framework%20for%20ICT.aspx

3.6 Tenderers participating this project are require to possess ISO 9001:2015 (Quality Management System) and ISO 18295-1:2017 (Customer Contact Centre) certifications.